



Università degli Studi di Firenze



Doctoral Programme in "Education Sciences and Psychology"

Cycle XXXI

Coordinator: Prof.ssa Simonetta Ulivieri

PhD Student: Chiara Balestri

Year: III anno

Tutor: Prof.ssa Giovanna Del Gobbo

Scientific Sector (SSD): M-PED/01 - Pedagogia generale e sociale

Research (title of the Thesis, if available): Capacity Development of the Third Sector within a changing welfare

Study abroad

From 20 to 24 April 2016

Values University (Mafra, Portugal)

Presentation of the master thesis research as a contribution to the European Gathering on Universal Values project. Universal Values and Consciousness at the Cornerstone of Significant Knowledge (Erasmus + project)

From 17 May to 21 June 2017

Universidade Federale de Santa Catarina (Florianopolis, Brazil)

Perform a background analysis on the main actors, local and not, involved in the growth and innovation of the Brazilian third sector

From 19 to 22 February 2018

King Boudin Foundation (Brussels, Belgium)

	<i>Perform exploratory interviews to privileged witnesses for PhD research</i>
Meeting & Seminars: Participation	<p>July 6, 2015 - EXPO, Milan <i>Social Impact Investments for Food Security</i></p> <p>October 2, 2015 - CESVOT, Florence <i>Where are we? The reform of the third sector and the future of the Service Volunteer Centres</i></p> <p>20 November 2015 - Palazzo Vecchio, Florence Table Discussion: <i>Marathon of Listening "Firenze World Heritage - The Plan of Florence Management World Heritage"</i></p> <p>November 20, 2015 - Teatro Verdi, Florence <i>The opportunities to be seized - POR FSE TUSCANY</i></p> <p>26 November 2015 - Palazzo Strozzi, Florence <i>Art / School / Museum. Experiences between art and the world of education</i> Workshop Session - <i>The Porch of Ideas</i></p> <p>10-11 December 2015 - University of Florence (Department SCIFOPSI), Florence <i>Building up Professionals in Education and Care: the Penitentiary context and Higher Education</i> Workshop Session - <i>Career Guidance, Transitions and Labour Market</i></p> <p>January 9, 2016 - Palagio di Parte Guelfa, Florence Serving: <i>Does the Listening Marathon "Firenze World Heritage - The Plan of Florence Management World Heritage"</i></p> <p>February 13, 2016 - Auditorium of the Primary School, Poppi <i>Local development processes for new models of solidarity economy</i></p> <p>9-10 April 2016 - Palagio di Parte Guelfa, Florence <i>First Forum of the States General of the Historical Re-enactment</i></p> <p>April 21, 2016 - University of Florence (Department SCIFOPSI), Florence <i>Prepare school work alternation universities Career Development and Work-based learning in</i></p>

education courses and advanced training

From 20th to 24th April 2016 - Values University, Mafra
European Gathering on Universal Values workshop. Universal Values and Consciousness at the Cornerstone of Significant Knowledge (Erasmus + project)
The enhancement of the African knowledge for development and peace: reflections in the framework of the UNESCO strategies and case studies

May 24, 2016 - University of Florence (Department SCIFOPSI), Florence
Affective education. The commitment of the current school

June 10, 2016 - University of Florence (Department SCIFOPSI), Florence
Advocacy RoundTable - META

June 21, 2016 - Ente Cassa di Risparmio di Firenze, Florence
Oriente Dropouts. The battle against the dispersion you can win

June 30, 2016 - University of Florence (Department SCIFOPSI), Florence
Research in Adult Learning and Education. From the local to the global perspective

September 5, 2016 - University of Florence (SCIFOPSI Department), Florence
New needs new services to the person new professions Social Innovation to "create" work
Intervention title: The SiamoSolidali project to innovate in social cooperation

November 10th-11th 2016 - Palazzo Strozzi
Accessible art: Museums and projects for people with disabilities

November 18, 2016 - University of Bologna (Department of Educational Sciences)
SIPED: Training for empirical research in education

16 December 2016 - University of Florence (SCIFOPSI Department), Florence
Innovation and evolution of Third Sector organizations: analyzing needs, developing skills

January 21, 2017 - University of Florence (SCIFOPSI Department), Florence

SIPED Seminar: Rethinking adult education. Ideas for the future

March 8, 2017 - University of Florence (SCIFOPSI Department), Florence
Workshop: Work-Related Learning and Transfer of Educational Innovation, Pre-Conferences of the International Conference Employability & Competences. Innovative Curricula for New Professions

From 9 to 11 March 2017 - University of Florence (SCIFOPSI Department), Florence
International Conference Employability & Competences. Innovative Curricula for New Professions

27 April 2017 - S. Apollonia Auditorium, Florence
Zoom In. Focus on Social Housing

28 June 2017 - University of Florence (SCIFOPSI Department), Florence
META Advocacy Training (Erasmus + Project)

September 30th 2017 - Fondazione CR Firenze
Responsibilities and bank foundations - dialogue with Giuseppe Guzzetti

7 October 2017 - CESVOT
Third sector reform. How to navigate in the new legislation

9 October 2017 - Catholic University
Third sector reform and financing instruments

October 13th and 14th 2017 - AICCON
XVII edition of the Bertinoro Days for Civil Economy

November 15th and 16th - Palazzo Vecchio and UNIFI Rectorate, Florence
The boundaries of mediation in museums. Public and Professionalism

23rd and 24th November 2017 - University of Florence (SCIFOPSI Department), Florence
Research on Education in Adulthood in Italian Universities

	<p>Intervention title: <i>From the migratory phenomenon as a social emergency to the centrality of the migrant person</i></p> <p>5-6 April 2018 - Palazzo Vecchio and the International Center Giorgio la Pira, Florence <i>Bridge builders, a national seminar on multicultural cohabitation and the internationalization of cities and schools</i></p> <p>19 April 2018 - University of Florence (SCIFOPSI Department), Florence <i>Research, training and practices for the innovation of educational services for children and young people</i></p> <p>Intervention title: <i>The experience of the Tuscan system of services and collaboration with the University</i></p> <p>28 May 2018 - University of Florence (SCIFOPSI Department), Florence <i>CO-DESIGN AND CIVIL SERVICE: Presentation of the Call for Ideas, Confcooperative Tuscany</i></p> <p>9 June 2018 - Impact Hub Firenze <i>Florence Marketing Experience (FMX 2018)</i> Workshop: <i>Let's crowd</i> Impact Hub Florence</p>
Summer & Winter Schools: Participation	<p>7 - 8 - 9 July 2016 - University of Bergamo, Bergamo <i>Summer School SIPED, Research in Pedagogy</i></p> <p>From 5 to 7 July 2018 - University of Messina <i>Summer School SIPED For a young pedagogical research</i> Title of the paper: <i>The development of skills in the Third Sector in a transforming welfare</i></p>
Training Course/s	<p>1 -2 -3 July 2015 - Expo / campus IULM, Milan <i>2015 Social Enterprise World Forum SEWF</i></p> <p>7-9 -10 October 2015 – Fondazione Cassa di Risparmio di Ascoli Piceno, Ascoli Piceno <i>Paths of innovation, new skills to increase the social impact</i></p> <p>12-13-14 April - Ente Cassa di Risparmio di Firenze, Florence</p>

Training course on social media strategies

26 to 27 May 2016 - Ente Cassa di Risparmio di Firenze, Florence

Training course on Storytelling Video

28 - 29 - 30 to 31 May 2016 - Civitavecchia / Barcelona

Social Enterprise Boat Camp

Workshop Session: *Analysis Case Study "La Polveriera"*

From 1 to 3 July 2015 - Expo / IULM campus, Milan 2015

Social Enterprise World Forum SEWF

From 7 to 9 October 2015 - Cassa di Risparmio Foundation of Ascoli Piceno, Ascoli Piceno

Paths of innovation, new skills to increase social impact

From 12 to 14 April - Ente Cassa di Risparmio di Firenze, Florence

Training course on social media strategies

26 and 27 May 2016 - Ente Cassa di Risparmio di Firenze, Florence

Training course on Video Storytelling

From 28 to 31 May 2016 - Civitavecchia / Barcelona

Social Enterprise Boat Camp

Workshop Session: *Case study "La Polveriera"*

From 13 to 15 June 2016 - Ente Cassa di Risparmio di Firenze, Florence

Social CrowdFunders (crowdfunding training course)

From 20 to 23 June 2016 - Ente Cassa di Risparmio di Firenze, Florence

Social CrowdFunders (crowdfunding training course)

From 27 to 30 June 2016 - Ente Cassa di Risparmio di Firenze, Florence

Social CrowdFunders (crowdfunding training course)

	<p>From 23 to 26 November 2016 - Yehudi Menuhin Foundation, Brussels <i>Formative Evaluation Training of the teachers and Mus-e Experts on the META Methodology (Erasmus + Project)</i></p> <p>Throughout 2017 two monthly training sessions at the Florentine University Incubator, Florence for the university spin-off "MOCA- The Future Designers"</p> <p>October 13th and 14th 2017 - AICCON <i>XVII edition of the Bertinoro Days for Civil Economy</i></p> <p>7 - 20 -27 November / 7 December 2018 - Impact Hub Firenze <i>Workshop: Fellowship for the Third sector</i></p> <p>September 13th and 14th 2018 - Iris Network <i>XVI WIS - Workshop on Social Enterprise</i></p>
Language Certificate/s	Language: Level:
Support Didactic (Workshops, Seminars,...)	<p>January 2016 - September 2016 Assistant - Course Heritages, Pedagogical approach to the safeguarding and valorization of Cultural Heritage Prof. Giovanna Del Gobbo Developed activities: management of the Moodle platform; support activities and mentoring students; support for the organization of the course</p> <p>March 1, 2016 - June 1 Assistant - Course of Training Needs Analysis (LM-57) - 6 CFU Prof. Giovanna Del Gobbo Activities carried out: presentation and illustration of Siamosolidali project; support to students in group activities; door activities and tutoring; management of the Moodle platform</p> <p>12-13-14 April Project Coordinator - Training course on social media strategies Ente Cassa di Risparmio di Firenze, Florence</p>

Activities carried out: support for the design of the training program; collaboration in the selection of teacher / tutor; promotion of the project; selecting participants associations; support for the organization on the management and methodology of training; monitoring and evaluation before, during and after our audit trail; participation in focus groups

26 to 27 May 2016

Project Coordinator - Training Course on Storytelling Video

Ente Cassa di Risparmio di Firenze, Florence

Activities carried out: support for the design of the training program; collaboration in the selection of teacher / tutor; Communication of the project; selecting participants associations; support for the organization on the management and methodology of training; monitoring and evaluation before, during and after our audit trail; participation in focus groups

From 13 to 30 June 2016

Project collaborator - Social CrowdFunders (training course on crowdfunding)

Ente Cassa di Risparmio di Firenze, Florence

Activities carried out: support for the design of the training program; promotion of the project; support for the organization of the training course on management

January 2016 - September 2016

Assistant - Heritages course, Pedagogical approach to the safeguarding and valorization of Cultural Heritage

University of Florence (SCIFOPSI Department)

Prof. Giovanna Del Gobbo

Activities: management of the Moodle platform; support and tutoring activities for students; support for the organization of the course

March 2016 - June 2016

Assistant - Training Needs Analysis Course (LM-57) - 6 CFU

University of Florence (SCIFOPSI Department)

Prof. Giovanna Del Gobbo

Activities carried out: presentation and illustration of the Siamosolidali project; support for students in group activities; window and tutoring activities; management of the Moodle platform

From 12 to 14 April 2016

Project contact person - Training course on social media strategies

Ente Cassa di Risparmio di Firenze, Florence

Activities carried out: support for the planning of the training path; collaboration in the selection of teacher / tutor; project promotion; selection of participating associations; support for the organization on management and the methodology of the training path; monitoring and evaluation before, during and after the course; focus group participation

26 and 27 May 2016

Project contact person - Training course on Video Storytelling

Ente Cassa di Risparmio di Firenze, Florence

Activities carried out: support for the planning of the training path; collaboration in the selection of teacher / tutor; project communication; selection of participating associations; support for the organization on management and the methodology of the training path; monitoring and evaluation before, during and after the course; focus group participation

From 13 to 30 June 2016

Project collaborator - Social CrowdFunders (crowdfunding training course)

Ente Cassa di Risparmio di Firenze, Florence

Activities carried out: support for the planning of the training path; project promotion; support to the organization on the management of the training path

September 22nd 2016

Collaborator: Workshop Education through the Arts for creative and inclusive classrooms in Europe
Citizenship: a new ethic for the 21st Century - The contribution of eTwinning

Activities carried out: workshop organization

From 23 to 26 November 2016

Collaborator - Presentation the META project in the Formative Evaluation Training of the Teachers and Mus- and Experts on the META Methodology (Erasmus + Project),

International Yehudi Menuhin Foundation (IYMF) - Brussels

Activities carried out: collaboration in the realization and presentation of contents

From 27 to 29 November 2016

	<p>Collaborator - Social CrowdFunders (crowdfunding training course) Ente Cassa di Risparmio di Firenze, Florence Activities carried out: support for the planning of the training path; project promotion; support for the organization on the management of the training path; (in progress)</p> <p>March 2016 - June 2016 Assistant - Social Pedagogy and Adult Education (B024186) University of Florence (SCIFOPSI Department) Prof. Giovanna Del Gobbo Activities carried out: presentation and illustration of the phenomenon of Social Healing; support for students in group activities; desk and tutoring activities</p> <p>20/22/25/27 June 2018 Collaborator - Co-design Laboratory and Civil Service University of Florence (SCIFOPSI Department) Activities carried out: support in the organization and management of the laboratory</p> <p>9 June 2018 Coordinator - Let's crowd workshop on crowdfunding in Florence Marketing Experience (FMX 2018) Impact Hub Florence Activity carried out: organization management and presentation of the workshop</p>
Publications: Books	<p><i>Be Social. Stories from Sharing</i> – Fondazione CR Firenze Polistampa 2015</p> <p><i>Handbook of the Social Crowdfunder</i> - Fondazione CR Firenze Publication in progress</p>
Publications: Articles in National Journals	<p>Title of the article: Title of the Journal: Year:</p>
Publications: Articles in International Journals	<p>Title of the article: Title of the Journal:</p>

	Year:
Publications: Chapter in edited books	<p><i>From the migratory phenomenon as a social emergency to the centrality of the migrant person</i> Education in adulthood. Research, policies, places and professions 2018</p> <p><i>Social Crowdfunders - Foundation of Florence</i> Founded on solidarity: Foundations between strategies, networks and tools for building resilient and proactive communities 2018</p>
Publications: Book Reviews	<p>Book: Journal: Year:</p>
Publications: Book Reports	<p>Book: Journal: Year:</p>
Editorial assistant	<p>Series / Journal: Period:</p>
Reviewer	<p>Journal: Period:</p>
Member of national & international Pedagogical Associations	<p><i>LLL, Focus on Lifelong Learning lifewide</i> Year of registration: 2016</p>
Member of national & international Psychological Associations	
Other informations	<p>➤ Collaboration in the development of the project Siamosolidali - Ente Cassa di Risparmio di Firenze</p> <p>Performed activities:</p> <ul style="list-style-type: none"> - Communication and information activities on voluntary initiatives and the third sector (direct branch; telephone contacts and email, website, social media) - Planning, organization, implementation and management of services and training and consultancy projects for the sector III - The creation of new strategies for the construction of non-profit networks Activities - Creation of content and support in the creation of the site Siamosolidali

	<ul style="list-style-type: none"> ➤ Collaboration in the initial phase of the project proposal to the EU ban Cultural Heritage for Sustainable Growth - Ente Cassa di Risparmio di Firenze ➤ Collaboration in the European project META - Minorities Education Through Art, University of Florence (Department SCIFOPSI) Developed activities: participation in meetings; support in the realization of the portal; support in the organization ➤ Collaboration analysis on the quality of services offered by Mus.e Association which provides for the exploitation of the heritage of the Civic Museums of Florence - University of Florence (Department SCIFOPSI) Developed activities: administering questionnaires; Participation in focus groups; data collection; data analysis; cataloging the material collected. ➤ Collaboration for the Florence project Well within the path alternating school and work with secondary school degree tourist Marco Polo Activities carried out: support in the realization of the training methodology and content of the course; Training activities in the classroom and outdoors, during the field visit. ➤ Regional Socia and consultant for the Ministry of Education for the Youth Committee of the Italian National Commission for UNESCO Developed activities: organizing national events; design and drafting training projects; development and management of a network of contacts; holdings locally relevant events, regional and national levels ➤ Worker member of the cooperative "MoCa Future Designers" - university spin-off Activities carried out: communication and contribution in the implementation of the cooperative
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Florence, 30/10/2018

Chiara Costa
